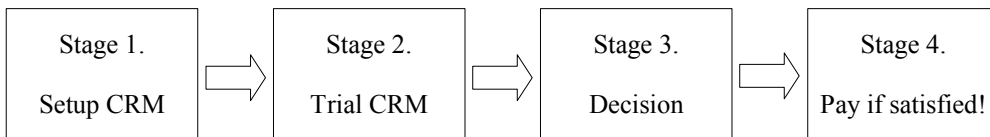




YapCRM – What, where and when of getting a CRM

A CRM is a great solution to sharing information between employees, monitoring productivity and marketing to new and existing clients. We are that confident in our product and the service we provide you will not pay a penny until the end of the process. So how do you go about getting a CRM with YapCRM?



Stage

Cost?

1. Complete the form on the website, call us on 01782 799 188 or email join@yapcrm.com with your company name and contact details. We will email you the CRM details within 24 hours and arrange a setup phone call/meeting where we will go through what you want from the CRM and get it ready to use. If you require some features that the system can not perform we will give you a estimate of costings required to get these features developed.

Free

2. Get to work! You can trial the CRM for free till the end the month or a minimum of 7 days and have free email and phone support during this period, if we have agreed to develop a custom feature we will get this done within the trial period and will only bill you for the work if you are happy at the end of the trial. If required we will visit your site for on location training.

Free

3. Once your trail is over we will make sure your happy with the CRM, we will confirm in writing any additional costs for development work and ask you to complete the paper work and send it back via fax or post if you wish to continue using YapCRM.

Free

4. You will be invoiced on the 1st working day of each month depending on the number of active accounts and you will either be deducted credits or charged on the 22nd of each month. If your trial included the 1st working day of the month you will be billed from this date. If you have had any custom work done this will also be charged on the 22nd of your first month with YapCRM.

**Decide to either
Pre pay or
Pay as you go**